

GDS REBOOKING AND ADD-ON OPTIONS

Have you booked a flight via the GDS?

You have various self-service options to process your booking. If your plans have changed, you can rebook your flight. Do you have any other wishes? At www.eurowings.com you have the option of booking various additional services such as a seat reservation.

- After your **GDS booking** via www.lufthansa.com or your Travel Agency respective TMC/OBE, **2 PNRs** are created [Lufthansa & Eurowings]
- Both PNRs can be used at www.eurowings.com to book add-ons.



Self-Service Options

Change
EW operated flight to
EW operated flight
(both direct & indirect)
via Web & App at
www.lufthansa.com

*Eurowings rebooking fee applies acc. to fare rules, plus tariff differences.

Change
EW operated flight to
LHG operated flight
(both direct & indirect)
via Web & App at
www.lufthansa.com

*Eurowings rebooking fee applies acc. to fare rules, plus tariff differences.

Book
add-ons to
EW operated flight
(e.g. seat reservation,
bag) at
www.eurowings.com

*Lufthansa and Eurowings PNR can be used on www.eurowings.com

Service via Call Center

Get service via
LHG Call Center.
By using the
LH PNR, changes for EW
segments acc. to fare
rules are possible

Get service via
EW Call Center.
By using either
LH or EW PNR,
changes for EW
segments acc. to fare
rules are possible.

HONs can make use of
dedicated
LHG HON service line,
where **EW segments**
can be serviced like any
other **LHG segment**.