

BookaGroup one tool - four airlines

October 2023
FRA AG/CP-T

public

More power for your group bookings: book the four hub airlines in one online tool

BookaGroup - the free online tool exclusively for travel agents will enable you to book flights for groups of 10 or more people on **Austrian Airlines, Brussels Airlines, Lufthansa and SWISS.**

BookaGroup is especially suitable for

- ✓ groups of private travelers
- ✓ groups of business travelers
- ✓ tourist groups
- ✓ school groups
- ✓ cruise groups



BookaGroup: one tool – many benefits

- ✓ Request group travel and receive offers in real time
- ✓ Any combination of any flights by Austrian Airlines, Brussels Airlines, Lufthansa and SWISS
- ✓ Instant booking and confirmation
- ✓ Display of all fares applicable to groups with ‘best buy’ guarantee
- ✓ Clearly laid-out price matrix – in local currency
- ✓ One joint contract for Austrian Airlines, Brussels Airlines, Lufthansa and SWISS
- ✓ Booking enquiries possible in combination with many other airlines
- ✓ A choice of 14 languages
- ✓ Easy and intuitive to use



The booking process – quick and easy

From request to confirmation:

BookaGroup makes the complete booking process for group flights considerably easy.

Everything can be managed efficiently

whether you only book individual groups of private travelers or specialize in business travelers or tourist groups.



It couldn't be easier: manage your groups with a click

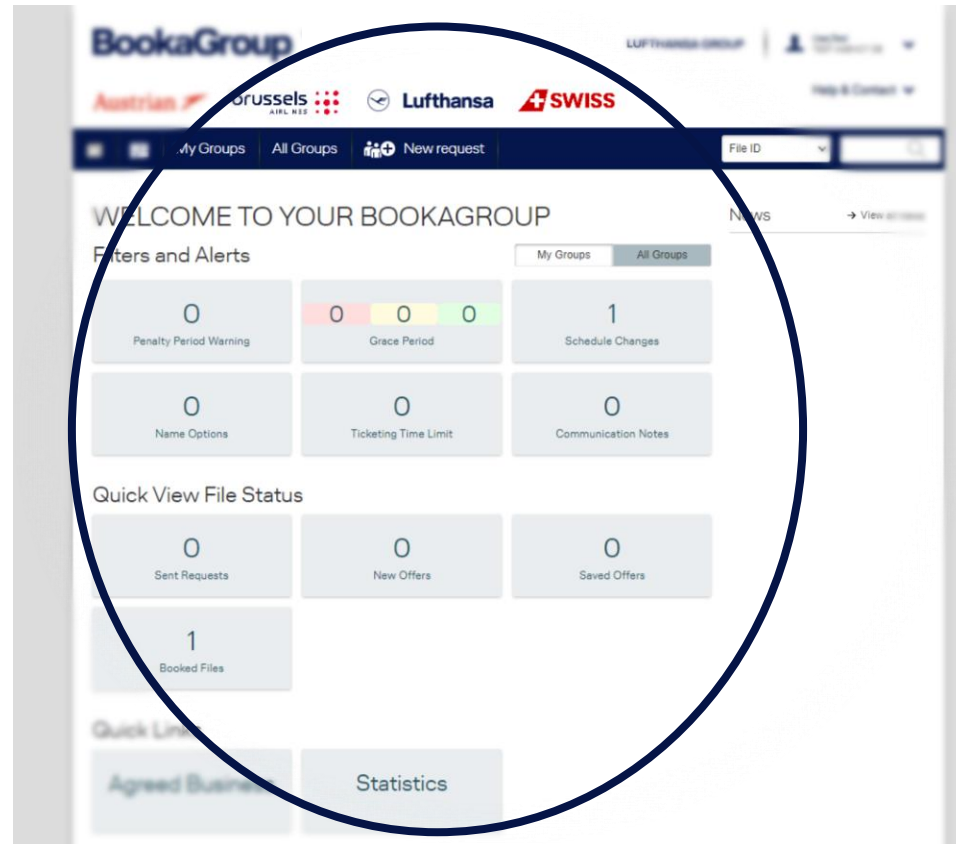
- ✓ Easy to manage everything
- ✓ Add and remove passengers
- ✓ Enter and change names
- ✓ All information at a glance in the Dashboard
- ✓ Find information on upcoming deadlines like end of grace period or name option



Operation – easy and intuitive

Understandable, user-friendly and easy to operate:

BookaGroup can be used immediately – without a lengthy training period.



Everything at a glance - request group travel, book, confirm

The perfect overview: your basis for an optimal booking

All available flight options and prices from Austrian Airlines, Brussels Airlines, Lufthansa and SWISS are displayed in real time in the desired travel classes.

All flights can be booked directly in any combination and will be confirmed instantly.

Flights

One-way Round-Trip Multi-Stop 1/2 Return

Return flight is outside booking period ⓘ

→ Outbound Direction

Preferred Carrier

Departure Arrival

Date ⓘ Compartment

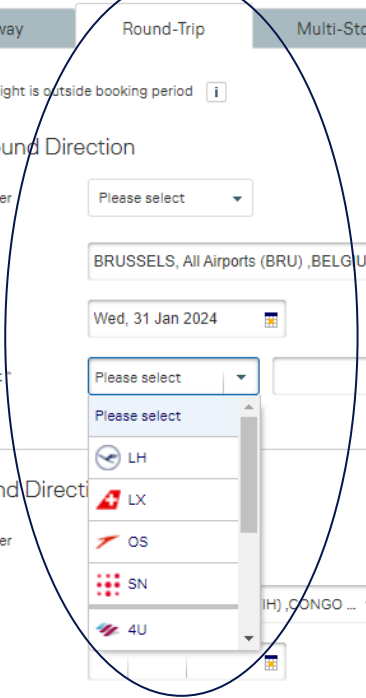
Preferred flight Preferred *
Departure time

← Inbound Direction

Preferred Carrier

Departure Arrival

Date ⓘ Compartment



Fares applicable to groups - with 'best buy' guarantee and clearly laid out price matrix in local currency

This will please your customers:

For every request, the lowest prices currently available for all group applicable fares are automatically displayed –with 'best buy' guarantee.

All flight options are listed as a final price and can be viewed at a glance.

No need for time-consuming currency conversion – all prices are displayed in the local currency of the country of departure.

Duration	ECONOMY CLASSIC	ECONOMY FLEX
2 h 25 min	1,393.00 SEK	1,738.00 SEK
2 h 25 min	941.00 SEK	1,186.00 SEK
2 h 25 min	1,310.00 SEK	1,655.00 SEK
1 h 55 min	893.00 SEK	1,203.00 SEK
4 h 10 min	3,106.00 SEK	3,415.00 SEK
4 h 10 min	893.00 SEK	1,203.00 SEK

Make use of the broad network and combinability of the four hub airlines – also in combination with partner airlines

The Lufthansa Group hub airlines offer

- ✓ A variety of destinations
- ✓ Best connections
- ✓ Also in combination with partner airlines



After booking – manage and administer group travel independently

A big plus from BookaGroup:

even **after you have made the booking** everything can be ideally managed. You can **manage groups independently** and always have access to all the essential information. This **saves time** and makes your customer service easier and more flexible.

Make use of useful functions like:

- Adding more members to groups
- Removing members
- Entering and changing passenger names
- Upload passenger name list



One contract, one contact – for four Lufthansa Group airlines

With BookaGroup you can book group flights with Austrian Airlines, Brussels Airlines, Lufthansa and SWISS **in any combination – with real time enquiry.**

Your big benefit:

you receive **one joint contract for all four Lufthansa Group airlines** – with only one local contact.

BookaGroup Master Group Travel Agreement Part-II

Booking Related Commercial Terms and Conditions

I. Fare Guarantee

Contract Type	Fare (incl possible Q and M surcharges)	International Surcharges and Distribution Cost Charge	Airport Taxes
Standard	time of booking	time of booking	time of ticket issuance
Light	time of booking	time of booking	time of ticket issuance
Standard Plus	time of booking	time of booking	time of ticket issuance
Special	time of booking	time of booking	time of ticket issuance
Special Plus	time of booking	time of booking	time of ticket issuance
Full Flexibility	time of booking	time of booking	time of ticket issuance

The fare guarantee does not apply if the original booking is modified.

In the event original booking is modified, including additions to the initial group size ("Increase"), the fare and international / domestic surcharge (YQ/YR) shall be recalculated at the time of the modification request.

Additional Stop Space Allowance are excluded from this process and always need to be issued with the fare, the international / domestic surcharge (YQ/YR) and all additional taxes/fees applicable at the time of ticket issuance.

Non request of Fare Guarantee

Should the tickets at the time of issuance not show the applicable fare, international / domestic surcharge (YQ/YR) and additional surcharges/fees as agreed above, then the LHR airlines reserves the right to collect these afterwards via Agent (after 30 days) (ADSM) to the IATA number of the issuing agent.


Corporate Headquarter
Deutsche Lufthansa AG
Yankov Str. 151-153
50672 Köln
Deutschland

Executive Board
Carsten Spöhl (Chairman)
Christina Förstner
Harry Holtenauer
Dr. Ingrid Kayer
Dr. Michael Niggemann
Renée Strohrieggen

Chairman of Supervisory Board
Dr. Karl-Ludwig Klöy

Registration
Austgericht Köln HRB 2168

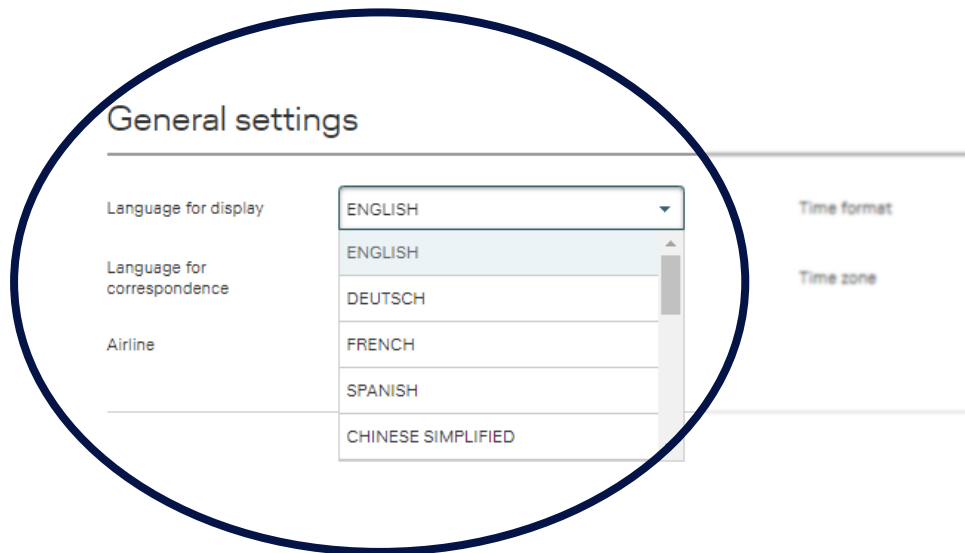
Austrian  brussels   Lufthansa  SWISS 

STAR ALLIANCE MEMBERS 

International – a choice of 14 languages

BookaGroup is available to you in **14 languages**.

You therefore have the option of using the tool **in a familiar language**.

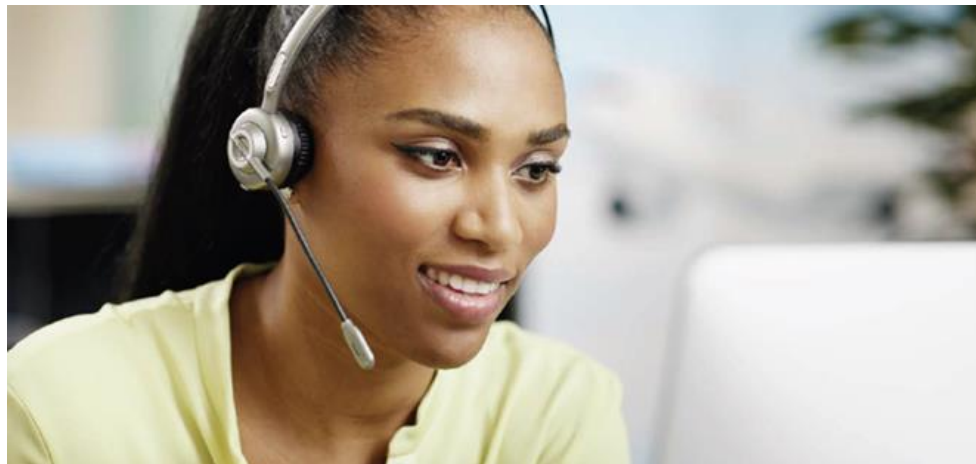


One-time registration – easy operation

Register your company once free of charge – and you will soon be able to use BookaGroup for your daily work.

All your travel agents can then be registered at any time in order to take advantage of the tool's many functions and benefits

Simple to operate – designed to be user-friendly and conceived in every aspect to make your group bookings as easy as possible.





Register now free of charge:

www.lhg-bookagroup.com