## The Lufthansa Group – the leading airline group

Lufthansa Group 🛛 Austrian 🚈 🍐 brussels airlines 🛛 germanwings 🌱 😪 Lufthansa 🔏 SWISS



### Outline

- General information about the Lufthansa Group
  - Global updates
  - Austrian Airlines
    - Brussels Airlines
    - Germanwings
  - Lufthansa
  - SWISS
  - Joint-venture partners:
    - Air Canada, United, ANA
- Lufthansa Group airlines & Joint venture partners in Egypt:
  - Promotions and sales services
  - SURPRISE

## The Lufthansa Group – the leading group of European quality carriers

- We carry more than 100 million passengers a year
- Ideal connections around the world, offering our customers the best possible combination of travel
- By harmonising schedules and having joint airport facilities we create a seamless travel experience for our customers & attractive customer programmes of:
  - Austrian Airlines, joint since September 2009
  - Brussels Airlines, our group held a 45% share therein since June 2009
  - Germanwings, one of the most successful low-cost airlines in Europe
  - Lufthansa, the core business of the Lufthansa Group from the start
  - SWISS: joint since 2007





Offering a global network with more than 11,200 frequencies a week to 320 destinations in 103 countries



Lufthansa Group Agent Workshop , March 15 Page 4

## Major hubs in Europe

Our large European hubs enable us to offer passengers the ideal connections right across the world:

- with Austrian Airlines via Vienna to 120 destinations worldwide, including more than 45 in Central and Eastern Europe
- with Brussels Airlines via Brussels to around
  85 destinations in Europe, Africa and the United States
- with Germanwings via Berlin, Cologne, Dortmund, Dusseldorf, Hamburg, Hannover or Stuttgart to 131 destinations on the European continent and North Africa
- with Lufthansa via Frankfurt and Munich to more than 195 destinations worldwide
- with SWISS via Zurich to over 106 destinations in 49 countries



## Strong cooperation enhances our offer to passengers

The Lufthansa Group's **Atlantic Joint Venture with Air Canada and United** offers passengers even more simplicity, choice and value on North Atlantic routes:

- via the hubs in Calgary, Chicago, Denver, Houston, Los Angeles, Montreal, Newark, San Francisco, Toronto, Vancouver and Washington, D.C., we connection idealy Europe, India, the Middle East, Russia and Africa, with travel to or from the US, Canada, Mexico and Central America
- Covering more than 540 destinations worldwide, the EU-Japan Joint Venture between Lufthansa, Austrian Airlines, SWISS and All Nippon Airways (ANA) covers an important traffic, with great flexibility in airfares and schedule.
- Various direct connections from Frankfurt, Munich, Dusseldorf, to Tokyo, Nagoya and Osaka



## Atlantic Joint Venture



**Lufthansa Group** 



# **Lufthansa**

### Lufthansa hubs

The Lufthansa hubs Frankfurt (serving over 170 destination) and Munich (serving over 130 destination) over the world, are among the most efficient and punctual in Europe. They offer shorter routes to the aircraft and outstanding services for transit passengers.

- Frankfurt Airport is the central Lufthansa hub and offers a dense Lufthansa network with optimal connecting flights. Rapid, seamless transit processing ensures that passengers reach their connecting flights on time. From Frankfurt, service is offered to over 170 destinations around the world
- Munich Airport is the second-largest and most convenient Lufthansa hub. Lufthansa has its own terminal there which was designed especially for transfer passengers. From Munich, service is offered to over 130 destinations around the world





## Helpful services for special travel requirements

- Supervision for children flying alone
  Individual supervision programme for children aged 5 and over travelling alone
- Accessible travel

Free care service for disabled passengers and passengers with reduced mobility

Lufthansa Guide Service

The Guide Service helps international passengers and travel groups as well as families and elderly passengers to find their way around the airport. Service available in up to 14 languages (fee charged)





## The Lufthansa route network – always a good connection worldwide

Via our Frankfurt and Munich hubs, we offer business and leisure travellers excellent connections to all the important business centres and holiday destinations in Germany, Europe and the world.

- More than 5,460 frequencies a week worldwide to 215 destinations in 77 countries
- Continuous expansion and adjustment to the route network to meet the needs of our customers
- New from summer 2015: Bydgoszcz, Fuerteventura, Heraklion, Perugia, Seville, Tenerife
- New from winter 2015: Cancún, Malé, Mauritius, Panama, Tampa





## Non-stop to San Francisco, Mexico City, Buenos Aires and Miami





From **Munich** 5 times/ week

From Frankfurt on

the A380 daily with

New with the B747-8

daily from Frankfurt

our new Business

Class

.





Buenos Aires – Argentina

lexic

**Aexi**d



- From **Munich** 5 times/ week to Mexico City



## Non-stop to Tokyo-Haneda (HND) – from the Lufthansa hubs at Frankfurt (FRA) and Munich (MUC)

- Daily non-stop from Frankfurt and 5/7 non-stop from Munich to Tokyo-Haneda (HND)
- For travellers to Tokyo: airport centrally located 15 minute train ride from the city centre
- For transit passengers: numerous connections with All Nippon Airways (ANA) to more than 40 Japanese destinations – the most important of these can be booked as code-share destinations with Lufthansa
- Non-stop flights from Frankfurt to Tokyo-Narita (NRT) continue



## Lufthansa always connects you, whatever you take the train, plane or bus

Lufthansa AIRail travels between Frankfurt Airport and

- Dusseldorf-, Cologne-, Stuttgart main stations
  - As well as Karlsruhe-, Kassel- main stations
- Certain areas in the Deutsche Bahn ICE trains have been exclusively reserved for Lufthansa passengers.

Lufthansa Airport Bus service for travelling to and from the airport can be booked when purchasing a Lufthansa airline ticket. However, passengers who are not catching an onward flight with Lufthansa can also book this service. Lufthansa Airport Buses are available in the following cities:

- Kaiserslautern
- Saarbrucken
- Strasbourg





## Lufthansa First Class – for the most discerning passengers

The First Class experience on board our long-haul fleet is geared solely and exclusively to the requirements of our passengers.

Those who wish to sleep, relax or work will find the ideal conditions for doing so and enjoy the greatest comfort. Personal service which responds to the individual needs of each passenger completes an outstanding travel experience.



## Lufthansa First Class – for the most discerning passengers

- The spacious and individually adjustable seat converts into a full, wide and 2.07m-long bed with a high-quality mattress topper\*
- a uniquely quiet atmosphere thanks to special soundproofing and footfall sound insulation\*\*
- Flexible privacy screen for individually adjustable privacy
- Table with plenty of storage space
- Spacious dressing room and bathroom stocked with high-quality toiletries
- 5-star service: 'Culinary Delights' with Michelin-starred chefs, an extra caviar course on all day flights, awardwinning wine selection
- Individual and varied entertainment programme



\*\* Depending on aircraft type.

<sup>\*</sup> Depending on the aircraft type, passengers may also find a separate bed.

## In a class of its own: the new Lufthansa Business Class on long-haul routes

In the new Business Class on long-haul routes passengers experience numerous innovations.

The new Business Class has been perfectly fine-tuned to passengers' requirements, as they were intensively involved in its development.

Around 70% of all Lufthansa long-haul aircraft have already been equipped with the new Business Class. The remainder of the fleet will have been refitted by this summer.





## A comfortable travel experience – the new Lufthansa Business Class

- The new seat transforms smoothly into a 1.98 m long, fully flat bed.
- A new seating configuration creates more privacy and easier access to individual seats
- Relaxing colour shades
- Additional storage compartments offer more storage space for hand luggage
- Much larger entertainment programme on long-haul routes\*:
  - Double number of movies up to100 in 8 languages
  - TV programmes increased to 200
  - 300 CDs and 30 radio channels
  - More regional films for our passengers from the Arabian Peninsula, India, China and Japan





## Lufthansa Economy Class on long-haul routes

In Economy Class, passengers experience agreeable comfort, friendly service and a variety of entertainment options:

- ergonomic seats with adjustable headrests and a comfortable seat pitch ensure a relaxing flight
- an apéritif service with cocktail snacks, a tray service with a hot main course and a coffee/tea service and digestifs
- a personal touchscreen at every seat with individual entertainment program including the newest movies and numerous popular TV series plus radio channels and music CDs.







### **Your Advantages at a glance** The new Premium Economy Class



## More personal space

A new seat with up to **50% more space** 









More baggage

free of charge

Two bags each up to 23 kg



More entertainment

Larger 11- or 12-inch monitor

More power Your own power outlet at every seat



More refreshment A separate water bottle at every seat



More miles

Miles & More members benefit from more miles

More delight In-flight meals served on china tableware

## More to look forward to

Passengers are greeted on board with a welcome drink



#### More exclusivity

Exclusive access to the Lufthansa Business- and Welcome Lounge (for a fee)\*

\* Lounge access is, of course, free of charge for HON Circle Members, Senators and Frequent Travellers.

Available soon for you to experience on all long-haul flights The new Premium Economy Class

Starting at December 2014 (from Frankfurt)\*

on the B747-8: Bombay, Chicago, Hong Kong, Los Angeles, Mexico City, Beijing, Sao Paulo and Washington D.C.

**Starting at the end of January 2015** (from Munich)\* on the A340-600: Hong Kong, Shanghai and Tokyo

Starting at the end of April 2015 (from Frankfurt)\* on the A380-800: New York, Houston, San Francisco, Miami, Johannesburg, Shanghai and Singapore

Starting in late summer 2015 on all long-haul flights

\* Changes possible in individual cases

Lufthansa Group Austrian  $\swarrow$  brussels airlines germanwings  $\checkmark$   $\bigcirc$  Lufthansa  $\blacktriangle$  SWISS

### More comfort with the newly developed Premium Economy seat The new Premium Economy Class



- Depending on the aircraft type, **Premium Economy Class** features from 21 to 52 seats.
- By reducing the overall number of seats by 1 or 2 seats per row and with the specially developed seat, Premium Economy offers up to 50 per cent more space.

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## More comfort with the newly developed Premium Economy seat The new Premium Economy Class



- Adjustable headrest and earflaps for comfortable support while sleeping
- Ergonomic seat and back cushions for optimum seating comfort
- One-piece table in the armrest which can be folded out
- Plenty of storage space for personal items
- No passenger is ever more than one seat away from the aisle
- Personal power outlet at each seat

#### Lufthansa Group Austrian $\swarrow$ brussels airlines germanwings $\checkmark$ $\bigcirc$ Lufthansa $\blacktriangle$ SWISS

### Up to 50% more space for a new flying experience The new Premium Economy Class



#### Lufthansa Group Austrian $\swarrow$ brussels airlines germanwings $\checkmark$ $\bigcirc$ Lufthansa $\blacktriangle$ SWISS

### Up to 50% more space for a new flying experience The new Premium Economy Class



## 60 years of Lufthansa Together, it can be much more

## **Celebrating this anniversary on Apr 15<sup>th</sup>,** With invitees from all over the globe, press & VIP guests Top customers, Senators & HONs





Lufthansa Group Agent Workshop , March 15

**Lufthansa Group** 





## "Servus", and welcome to Austrian Airlines!

Travelling with Austrian Airlines is like being on a minibreak in Austria!

That is why Skytrax gave us the award for '**Best Airline Staff Service Europe'** at the World Airline Awards 2014.

#### **Hub Vienna**

- Ideal geographic position between East and West
- Minimum connecting time of 25 minutes
- Free and unlimited WiFi Internet access
- Almost 60% of Austrian passengers are transfers

"We carry Austria in our hearts, and ever more customers into the world".





### Austrian network news

#### Mauritius (MRU)

In its winter timetable Austrian Airlines offers a new, longhaul holiday destination. From 29 October 2015, this island in the Indian Ocean will be served by direct flights from Vienna every Thursday.

#### Miami (MIA)

Starting on 16 October 2015, Austrian Airlines will fly nonstop from Vienna to Miami five times per week, thus expanding its range of tourist destinations.

#### Newark (EWR)

Since July 2014 Austrian Airlines has been flying to the largest city in the state of New Jersey. Newark is the hub of our Star Alliance partner United Airlines and will be served almost daily by Austrian in the summer timetable 2015.





## Austrian long-haul Business Class cabin

In 2013 we modernised the cabins in our entire long-haul fleet:

- Elegant cabin design with the Austrian touch, Individual lighting – 'mood lights' – change the ambiance
- Comfortable seats turn into almost 2-metre-long, fully flat beds
- An innovative air-cushion system enables individual adjustment and integrated massage function brings even more relaxation





## Austrian long-haul Business Class cabin

#### **Functionality**

- Seat can be adjusted using two clear panels with touch function, with nnumerous connection options for charging personal electronic devices
- Storage options such as laptop compartment, glasses rack, shoe compartment, etc.

#### Entertainment

- State-of-the-art in-flight entertainment system
- 15-inch high-definition flat screen with touch-screen operation with over 100 hours of video and audio entertainment individually controllable (on demand)





## Austrian long-haul Business Class service

#### The Flying Restaurant

On board, the **Flying Chefs** refine sophisticated DO & CO Business Class menus. We attach great importance to our restaurant service, which consists of:

- soups and antipasti served from the trolley
- a choice of three main courses
- cheese and exotic fruit served from the trolley
- a variety of desserts





### Austrian short- & medium-haul

In 2011 Austrian redesigned the cabin interior of its Airbus short- and medium-haul fleet. The integral component of the retrofit was the new '**Europe seat'** from manufacturer **Recaro** which has the following features:

- lightweight (less fuel consumption)
- more legroom thanks to the slim seat construction
- breathable, high-quality leather

In **Business Class** the adjacent seat is marked 'Reserved for your comfort' and remains empty during the entire flight to provide more space and privacy.

DO & CO complements a perfect flight experience with a delicious multi-course gourmet meal.





## Economy Class menus à la carte

A Wiener Schnitzel between New York and Vienna? A Bento Box on the flight to Amsterdam? A hot breakfast late at night? The exclusive DO & CO à la carte menus specially for Economy Class make it possible.

- Freshly prepared 3-course menus
- Excellent quality
- Orders cost only €15 per menu

Available online when booking at austrian.com, or up to 36 hours before departure at alacarte.doco.com

#### Last-minute orders

The DO & CO Last-minute Desk in Terminal 3 at Vienna Airport takes orders up to one hour before departure.







### Austrian red|services

The Austrian redservices are optional ancillary services. Our customers can customize their travel experience to suit their personal requirements.

#### red|cab

- A service operating from Vienna and surrounding areas to the Airport or back.
- To be registered at least 24 hours in advance online on the newly re-launched website <u>www.red-cab.at</u>.
- This service is offered automatically to passengers booking on austrian.com
- To choose between three different services:
- red|cab
- red|cab Family
- red|limousine






## Austrian red|services

#### red|extra bag

Passengers may add one extra item to their free baggage allowance. redextrabag is available from 36 hours before departure via the Austrian Web Check-in.

#### red|lounge

Austrian and Star Alliance Economy Class passengers may enjoy all the benefits of the Business Lounge at Vienna Airport. The redlounge access is offered online at Web Check-in or can be purchased directly at the lounge's welcome desk for the same fee.

#### red|upgrade

Spontaneous customers may buy an upgrade from 36 hours before departure online by using the Austrian Web Check-in. redupgrade is subject to availability and is offered on all Austrian scheduled flights.







## Austrian red|services

#### red|legroom

Austrian Economy Class passengers can reserve more comfortable seats with increased legroom on the exit row for an additional fee.

Booking a redlegroom seat can be done either ...

#### in advance:

 when purchasing the ticket or afterwards (up to 48 hours before departure) as a Favourite Seat on long-, mediumand short-haul flights, or

#### shortly before departure

(subject to availability on long- and medium-haul flights):

- at Austrian Web Check-in
- directly at the airport desk
- spontaneously on board







## Smart Upgrade

### Austrian Business Class at a bargain price

By making an offer, the passenger decides how much he or she is willing to pay for the upgrade. Using a sliding scale, the level of the individual offer is set. This offer can be increased, reduced or even cancelled afterwards.

From 72 hours before departure all offers for a flight are reviewed and selected. Passengers are notified if their upgrade offer is successful and they can enjoy all the amenities in Business Class.

To place an offer, the Economy Class ticket must be issued no later than three days before departure. Smart Upgrade is available on all Austrian scheduled flights. Upgraded passengers will receive Miles & More Business Class miles.







## **Austrian Airlines Promotion**

Winter special to selected destinations in Europe.

Sales	: 17 Mar - 07 Apr 15
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Travel : 20 Mar - 31 May15

Booking class : K/CL in Economy and P/CL in Business

#### **Economy Class**

Destination	BEG	BUH	СРН	GRZ	INN	KLU	LON	STO	SZG	VIE	WAW
Level	390	400	240	1150	1150	1150	280	440	560	280	480

#### **Business Class**

Destination	BRU	BUH	GRZ	LON	STO	SZG	VIE	WAW
Level	4800	4700	6100	5000	5000	5000	4700	4900



Lufthansa Group





## **SWISS** – the airline of Switzerland

As part of the Lufthansa Group and a member of Star Alliance group, SWISS remains faithful to its mission of providing quality air services that link Switzerland with Europe and the rest of the world.

SWISS serves 80 destinations in Europe, including

- Zurich: hub
- Geneva: international airport
- Lugano: domestic service

## Zurich Airport voted top in Europe, fast, seamless, convenient

In 2014, Zurich Airport was again rated Europe's leading airport by World Travel Awards. It is the 10<sup>th</sup> time in succession that Zurich has won this award for its userfriendliness and consistently high quality standards







## Worldwide network, more than 100 destinations, 95 aircraft



As at: February 2015, subject to change Page 46



## Transit Hotel & dayroom For passengers not holding Schengen visa

The Dayrooms are located in the non-schengen area in Zurich airport- **Gates B/D, Level 1**. open 24 hours

#### Services :

Showers, non-smoking rooms only ,Air conditioning in every room, Coffee and tea in every room / Coffee & tea corner for guests in the rest area, TV in every room ,Wake-up service ,Free WLAN You will find Internet stations with printers, telephones, smoking lounge, prayer room, and drinks and snacks dispensers nearby.

#### Rooms

We offer comfortable single, double and multi-bed rooms in our simple hotel next to Gates B/D. These are equipped with comfortable single beds, a TV and wash basin with flowing water.



Transit Hote



## **SWISS** First, Airbus A330-300 A "suite above the clouds"

- Maximum privacy: allowing passengers to quickly and easily turn their seats into a private office
- The large table and extra ottoman are designed so that two SWISS First passengers can conveniently hold constructive work meetings or enjoy a gourmet meal together
- The biggest in-flight entertainment screen currently available: 23", 58 cm
- Easy on the eye, 16:9 cinema format
- Plug for iPod for viewing personal photos/videos
- USB and electrical power sockets







## **SWISS** Business intercontinental Plenty of free space all around

Our passengers can enjoy their personal space and typical Swiss hospitality and reach their destinations feeling relaxed and refreshed.

They can:

- do exactly what takes their fancy on their long SWISS flight – relax, sleep or work. We are always willing to help fulfil our passengers' personal wishes
- benefit from greater privacy, roomier seats, and more armrest and table space
- experience high-quality video and imaging with the entertainment system's large monitors, electronic connectors, USB port and iPod connector (Airbus A330)







# **SWISS** Business intercontinental A bed high above the clouds

- Sleeping comfort on a fully horizontal surface a personal 6-foot-long bed
- Integrated massage function above the clouds
- Swiss innovation for SWISS, realised by Contour; air pillow system by Lantal, infinitely adjustable from soft to firm for sitting and resting







## **SWISS** Business Europe Full service included

Passengers enjoy the usual all-inclusive service and all the benefits of travelling SWISS Business, such as:

- lounge access
- priority baggage handling
- increased free baggage allowance
- more flexibility for re-bookings
- newspapers offered by our cabin crew on board
- breakfast, lunch and dinner are served according to flight time and flight duration
- 'SWISS Traditions' culinary concept with alternating traditional Swiss specialities
- 'neighbour-free' seating: for added comfort the adjacent seat is kept free on all European flights, incl. Avro RJ100







# **SWISS** Economy Europe – travelling in style while enjoying the best value for money

With SWISS, passengers can enjoy great-value travel

- As a high-frequency network carrier, SWISS serves all major destinations within Europe and overseas
- We fly to major airports
- New food and beverage product on European flights from Switzerland emphasises 'Swissness', freshness and authenticity
- Environmentally sound packaging features an appealing and informative Swiss design







## SWISS invests in SWISS

### An award-winning airline

All the efforts SWISS continues to make in both big and small ways have earned it several awards in recent years. This is the combined guarantee and incentive that ensures SWISS's high standard of quality, both now and in the future.





Europe's Leading Airline - Business Class



## Egypt has still much to offer so do we

- PartnerPlusBenefit
- Group bookings
- eXperts & eXpertsPlus
- Special promotions
- Munich is the name of the game .....





## Group business challenging but worthy

#### ufthansa.

- Open the following link : <u>https://art.lufthansa.com/grouprequestfor</u> <u>m/index.jsp</u>
- Choose your respective country
- Fill in the Mask and click in send button
- A quotation and detailed offer will be emailed to you within 48 hours
- Allow us 3 days to confirm your request

Group Re		Travel Agents	Brief instruction	Contact Spa
		-		44
		Piease note that fields marked with an * r	eed to be filled	
	Your Contact Data	sut.		
	IATA Code / Amadeus Code *	CAILH0101		
	Travel Agency Name *	In cai		
		mrs manal gomaa		
	Agency Contact Person *	mis manai gomaa		
	Agency Contact Person * e-mail *	groups.cal@dlh.de		
	e-mail *	groups.cal@dlh.de		
	e-mail * Repeat e-mail *	groups cai@dlh.de groups cai@dlh.de		
	e-mail * Repeat e-mail * Phone (with int. country prefix) *	groups cai@dlh.de groups cai@dlh.de		

#### SWISS

Send your request to GROUPS.CAI@DLH.DE

- Your request will be handled within 3 working days
- Upon the reply of our head office in ZRH, will send you an e-mail with all the details including the fare and flights

#### Austrian

- Send your request to: GROUPS-LH-OS@DLH.DE
- Including :
  - Dates & destination
  - Pax nr & class
  - Your IATA & Tel. number
  - Your request will be handled within 48 hrs

## eXperts, and eXperts Plus – exclusively for travel agents

Sign up at lufthansaexperts.com

### Free of charge

#### All info you need

- Offering current information on Lufthansa and its partners
- News of new products, destinations and services
- Tips on booking and customer service
- Miles & More news
- Online games competitions

#### Attractive awards with eXperts plus

(Carrefour, Metro, Alpha Market, etc..)

500 point	→ 50 EGP
1000 point	→ 100 EGP

2000 point → 200 EGP

#### **eXperts**

Welcome to experts! experts is the official Lufthansa set information platform for travel ager will find all current offers, informatic for booking flights and special offer	ts. Here you in you need is for you.	1
eXperts is available both IATA and travel agents.	NON-IATA	
Please login		
Login		
E Remember user		
Password		
<ul> <li>Forgot password</li> </ul>	O Enter	
New user?	10	
Please register now!		



## In-flight entertainment on medium-haul routes

Passengers on selected medium-haul flights can access an **extensive entertainment programme** on their **own smartphones, tablet PCs and notebooks**. Movies, TV programmes, Lufthansa radio programmes, CDs for relaxation or shopping in the WorldShop.

All travellers have to do: **download the free app** prior to their flight.

Currently 20 Airbus A321s on routes **to and from Frankfurt and Munich** are equipped with the wireless inflight entertainment system.





## **Once Munich, always Munich!**

A STAR ALLIANCE MEMBER

## Direct flight to Munich 4 times a week

#### **Countless connections**



Cairo ( CAI ) – Munich (MUC)								
Flight	Orig	Dest	Dep	Arr	Days			
LH 587	CAI	MUC	2:10	6:10	Mon-Wed-Fri-Sun			
	Mu	nich ( M	UC ) - C	airo ( C	AI)			
Flight	Orig	Dest	Dep	Arr	Days			
LH 586	MUC	CAI	21:25	1:10	Tue-Thu-Sat-Sun			

North Atlantic & Canada Destination Via Munich

JFK , HOU , WAS, YUL, YTO, LAX, BOS, CHI, CLT, SFO, YVR

As at: February 2015, subject to change

## **Once Munich, always Munich!**

Lufthansa Cairo-Munich Agent Promotion

- Highest number of Lufthansa tickets on Y&C to Munich and/or beyond.
- Every ticket to USA/Canada via Munich will be counted as 2 tickets.
- Issue the tickets between 18th of March 2015 and the 30th of April 2015.
- First segment out of CAI must be flown before 7th of May 2015.
- Outbound on LH587 inbound on LH586
- Send your copies to Lufthansa office or an email to Ihcai.marketing@dlh.de attention Ms. Marwa Taher latest by the 14th of May.
- Codeshare flights, corporate fares and group fares excluded.



As at: February 2015, subject to change Page 59



### Two free tickets to Munich





## **Quiz & Win with Munich**

1- How many times does LH fly CAI-MUC per week?

2- When does LH 587 CAI-MUC depart out of CAI?
02:10
13:00

3- Name 3 destinations in US & CA that LH flies to via MUC ?





## Thank you for your attention

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