

Cabin Baggage (CBBG)

Factsheet

This factsheet describes the rules and processes to book and sell **Cabin Baggage (CBBG)** such as musical instruments on Austrian Airlines (OS), Brussels Airlines (SN), Lufthansa (LH) and SWISS (LX).

Please contact the helpdesk of your reservation system for specific transaction related or technical questions.

In case a CBBG on an additional seat shall be added to an already existing PNR, please contact your Lufthansa Group Agency Support team.

- The CBBG must be booked in the **same PNR** as the passenger; separate PNR is not permitted
- **Two separate tickets** must be issued for the passenger and the CBBG
- Same fare in the same fare family applies for passenger and the CBBG
- **'CB'** must be added to the **ticket designator**
- YQ and DCC (if applicable) must be collected for passenger and CBBG (x2)
- OPC (if applicable) only to be charged for the passenger
- All other taxes, fees and surcharges to be charged for passenger only
- The CBBG ticket is issued with the same free baggage allowance (FBA) as the passenger's ticket, therefore, the allowed check-in luggage amount doubles for the passenger.
 - Carry-on baggage allowance remains unchanged.
- The maximum permitted weight of cabin baggage is 75 kg (exceptions may apply, e. g. on wetlease flights).
- Maximum dimensions permitted:
 - 155 x 42 x 25 cm from cabin floor (for cello or similarly shaped items), or
 - 110 x 42 x 50 cm from seatNote: permitted dimensions may be smaller, depending on aircraft type
- Seats in the emergency exit row are not permitted
- CBBG must be booked on window seat – depending on aircraft type/airline, restrictions for specific seats may apply. Check with your Lufthansa Group Agency Support.
- It is not permitted to book a CBBG for an accompanying animal – this may only be booked in the cabin as a PETC.

1. Fare Conditions CBBG

- Same fare rules apply for the passenger air fare and the CBBG.
- In case of subsequent voluntary exchange/reissue, any fare difference must be charged for passenger and CBBG
- Any rebooking and cancellation fee must be charged twice, for the passenger and the CBBG (x2)
- The CBBG may be cancelled and refunded separately

2. Booking and Ticketing Process

- a. **Book two seats** from availability
- b. **Name Elements:** Enter Family/Last name and First name of the passenger and choose Passenger Type CBBG.

Process may vary depending on reservation system used, result must be e. g.

1.WILLIAMS/PETER MR 2.WILLIAMS/CBBG

- c. Enter **SSR Element** CBBG for passenger, including:
 - Description of item i.e. cello, box, painting
 - Weight
 - Dimensions

e. g. SSR CBBG NN1 - 1CELLO 25KG 120x40x50cm /P1/S3
- d. Book two adjacent seats (ASR) - one window seat for the CBBG and the seat next to it for the passenger (emergency exit row not permitted). If the seat is chargeable for the passenger, it must be charged for the CBBG as well.
- e. Do a pricing and select the same fare and fare family for passenger and CBBG
 - For the ticket mask of the cabin baggage depending on your reservation system, you may either:
 - Use a pricing option “price without taxes” and add YQ and DCC (if applicable) manually, or
 - Use standard pricing and remove all taxes, fees and surcharges (except YQ and DCC) from the ticket mask of the CBBG.
- f. Add ‘CB’ to the ticket designator in the CBBG ticket mask
- g. Issue two tickets - the ticket for the passenger and a ticket for the cabin baggage

(As at: 15 November 2024. Subject to changes.)