

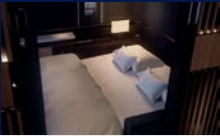












ADVANCE SEAT RESERVATION – LUFTHANSA ALLEGRIS

Factsheet

1. Conditions / Availability

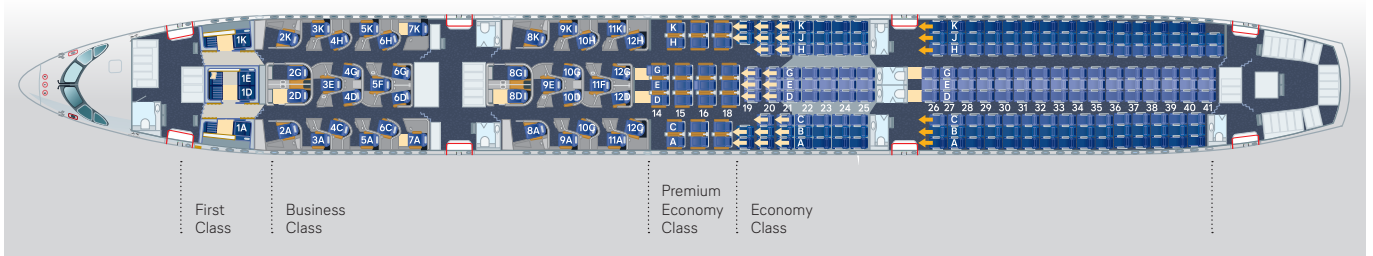
- The passenger reserves a specific seat characteristic (e.g. Classic Seat aisle, Classic Seat window, Extra Legroom Seat, Preferred Seat Zone) not a dedicated seat row/number.
- Nevertheless, a seat row/number is disclosed to the passenger, provided that the terms and conditions of advance seat reservation (ASR) are sufficiently communicated during the booking process.
- In the event of operationally necessary aircraft or cabin changes, Lufthansa reserves the right to reseat the passenger with best efforts to a seat of the same characteristic as originally booked.
- If the original seat characteristic cannot be provided, the passenger may request a refund.

2. Seat categories

<p>First Class SUITE PLUS</p>  <p>A living room above the clouds – the First Class Suite Plus offers maximum comfort and service. An unforgettable experience on every trip.</p>	<p>First Class SUITE</p>  <p>More room to broaden horizons – an oasis of wellbeing above the clouds with optimal sleeping comfort and an exclusive travel experience.</p>	<p>Business Class SUITE</p>  <p>More space for shared moments – if desired two individual suites can become a double suite and a shared travel experience.</p>	<p>Business Class PRIVACY SEAT</p>  <p>A place to daydream – a retreat directly by the window with a high degree of privacy and optimal comfort.</p>	<p>Business Class EXTRA LONG BED</p>  <p>More space for big dreams – this seat offers an extra-long bed for restful sleep and a relaxed journey.</p>
<p>Business Class EXTRA SPACE SEAT</p>  <p>More room for extraordinary ideas – personal space, plenty of extra room and additional storage make this seat the optimal workspace above the clouds.</p>	<p>Business Class CLASSIC SEAT</p>  <p>Comfortable, spacious, ergonomic – the next generation of a classic with all-aisle-access offers more privacy and a pleasant, open atmosphere.</p>	<p>Premium Economy Class SEAT</p>  <p>A place to recharge – significantly more comfort with more room and privacy for an individual travel experience.</p>	<p>Economy Class EXTRA LEGROOM SEAT</p>  <p>Even more legroom – for maximum seating comfort on long-haul flights.</p>	<p>Economy Class LEGROOM SEAT</p>  <p>Space to stretch out – more legroom for relaxed seating comfort on long-haul flights.</p>
<p>Economy Class CLASSIC SEAT</p>  <p>A seat where you can relax – with more flexibility and extras for an enjoyable travel experience.</p>	<p>Economy Class PREFERRED ZONE SEAT</p>  <p>A seat in the first rows – for even more flexibility when traveling.</p>	<p>Economy Class FREE NEIGHBOR SEAT</p>  <p>More personal space – a guaranteed free seat next to you for extra space and comfort.</p>		

3. Seat map

Example: Lufthansa Allegris Airbus A350



Would you like to know where each seat is located in the cabin? Then our detailed seat map will help you. >Download Lufthansa Allegris seat map

4. Pricing Concept

ASR charges are segment-based and may depend on ticketed fare, frequent flyer status and routing. The price for the different seat categories varies depending on the length of the route (> zone pricing concept).

	Seat / Option	Charge per segment*
First Class	First Class Suite Plus (single occupancy)	from 1,900 EUR / 2,185 USD / 2,185 CHF
	First Class Suite Plus (double occupancy)	special companion fares apply
	First Class Suite	free of charge
Business Class	Business Class Suite	from 400 EUR / 460 USD / 460 CHF
	Business Class Privacy Seat	from 100 EUR / 115 USD / 115 CHF
	Business Class Privacy Seat (HON/SEN, incl. companions)	free of charge
	Business Class Extra Long Bed	from 100 EUR / 115 USD / 115 CHF
	Business Class Extra Long Bed (HON, incl. companions)	free of charge
	Business Class Extra Space Seat	from 130 EUR / 150 USD / 150 CHF
	Business Class Extra Space Seat (HON/SEN, incl. companions)	free of charge
	Business Class Classic Seat	free of charge
Premium Economy Class	Premium Economy Class Seat	from 45 EUR / 52 USD / 52 CHF
	Premium Economy Class Seat (HON/SEN, incl. companions)	free of charge
	Premium Economy Class Seat (Premium Economy Flex fare)	free of charge
Economy Class	Economy Class Extra Legroom Seat	from 75 EUR / 86 USD / 86 CHF
	Economy Class Extra Legroom Seat (HON/SEN, incl. companions)	free of charge (except for Economy Light)
	Economy Legroom Seat	from 50 EUR / 58 USD / 58 CHF
	Economy Legroom Seat (HON/SEN, incl. companions)	free of charge (except for Economy Light)
	Economy Class Classic Seat	from 30 EUR / 35 USD / 35 CHF
	Economy Class Classic Seat (HON/SEN, incl. companions)	free of charge (except for Economy Light)
	Economy Class Classic Seat (Economy Flex fare)	free of charge
	Economy Class Preferred Zone Seat	from 40 EUR / 46 USD / 46 CHF
Economy Class Preferred Zone Seat (HON/SEN, incl. companions)	free of charge (except for Economy Light)	

For the Economy Class Free Neighbor Seat (Extra Seat = EXST), the passenger's net fare and the YQ are charged. Passenger-related taxes and fees do not apply.

* When booking via Lufthansa Group Airlines Direct NDC API, SPRK, austrian.com, brusselsairlines.com, lufthansa.com, swiss.com. For ASR bookings made via GDS, the charge increases by € 7 / USD 7 / CHF 7. Subject to change without notice. For up-to-date prices, please consult your booking tool.

5. Fulfillment

Advanced seat reservation is issued on an EMD-A document. Different processes may apply depending on the ASR product, airline, frequent flyer status, GDS or booking system used.

6. Rebookings & Refunds

Voluntary reseating on the same flight	rebooking permitted to any seat, in case of seat with higher value: difference is collected, if seat with lower value: no refund of difference, reassociation of existing EMD permitted
Flight change without routing change	rebooking permitted to any seat, in case of seat with higher value: difference is collected, if seat with lower value: no refund of difference, reassociation of existing EMD permitted
Flight change without routing change (Business Class and First Class)	refund permitted if the original seat category is not available on the new flight. Prerequisite for stand-alone EMD refund after voluntary rebookings: The new flight is operated by a Lufthansa Group airline or a joint venture partner (AC/UA/CA/NH/SQ)
Flight change with routing change	rebooking permitted to any seat, in case of seat with higher value or more expensive geographical zone: difference is collected, if seat with lower value or cheaper geographical zone: no refund of difference, reassociation of existing EMD permitted
Flight change with routing change (Business Class and First Class)	refund permitted if the original seat category is not available on the new flight. Prerequisite for stand-alone EMD refund after voluntary rebookings: The new flight is operated by a Lufthansa Group airline or a joint venture partner (AC/UA/CA/NH/SQ)
Voluntary ASR refund without ETKT refund	no stand-alone refund permitted
Involuntary ASR refund without ETKT refund	stand-alone refund permitted if the original seat category is not available on the new flight
ASR refund within the grace period (until 23.59 hrs on the next calendar day after EMD issuance)	refund permitted (Exception: Stand-alone grace period ASR refunds are only permitted up to and including 5 days before departure of the flight concerned)
ASR refund with ETKT refund (Economy Class and Premium Economy Class)	no refund permitted
ASR refund with ETKT refund for refundable Business Class and First Class fares	refund permitted for unused tickets. No ASR refund in GDS for partially used tickets (Exception: Due to technical reasons, an ASR refund for EMDs issued via NDC is also permitted for partially used tickets)
ASR refund after upsell (rebooking of fare) to a higher cabin	stand-alone refund permitted
ASR refund after upgrade (e.g. Miles & More, fix price, airport upgrade) to a higher cabin	stand-alone refund permitted
Time frame for stand-alone refunds	Stand-alone refunds in eligible scenarios are only permitted up to and including 5 days before departure of the flight concerned. If, for example, the passenger loses the seat category due to a last-minute rebooking and it is not possible to wait until after departure for the EMD refund, please check with your Lufthansa Group Agency Support team if a refund waiver can be given.

For more details, please visit
lufthansaexperts.com